



## Terms and Conditions

1. The promotional materials, including information on how to enter the promotion, form part of these terms and conditions. Entry into the promotion is deemed acceptance of these terms and conditions. These terms and conditions can be printed or downloaded by visiting our website at [www.winwithafkl.com](http://www.winwithafkl.com)
2. Entry to the competition is open only to travel agents, from the United Kingdom (UK), aged 18 years or over. Employer's permission may be required to participate in this promotion. Only the employee of a travel agent who registers the booking on the Air France-KLM competition microsite at [www.winwithafkl.com](http://www.winwithafkl.com) is deemed eligible. In the case of a double logged booking entry, the "originator" of the booking (i.e. selling direct to the consumer) will be rewarded.
3. Conditions of entry:
  - To participate in this competition you must book a long-haul ticket to Brazil from the UK either for your customer or yourself on either Air France or KLM ticket stock, between 1 May 2018 and 15 June 2018. Internal flights on GOL in conjunction with an Air France or KLM ticket to Brazil will also be eligible.
  - All bookings must be valid by the closing date of the competition and in the case that any un-ticketed bookings are selected the Promoter will require proof that it is a valid booking (i.e. screenshot of a deposit being held) before the prize can be claimed.
  - To qualify you must complete all fields on [www.winwithafkl.com](http://www.winwithafkl.com) during the promotional period. Entries received through other channels will not be entered.
  - Each booking made will qualify for one entry into the prize draw.
  - Any booking to Fortaleza or booking including internal flights with GOL qualify for two entries into the prize draw.
  - Subject to the requirement to make a customer booking, entry is free to eligible entrants.
4. There is no limit to the number of entries into the prize draws.
5. Air France-KLM (the "Promoter") their employees and their immediate families are ineligible to enter. The Promoter reserves the right to verify the validity of entries.
6. Promotion commences at 0000 hrs on 1 May 2018 and closes at 2359 hrs on 15 June 2018 (the "Promotional Period"). Entries received after the closing date will be ineligible for entry.
7. The winners will be chosen at random from eligible entries by Monday 18 June 2018. Selection of prize winners is also under the supervision of an independent person.
8. If the Promoter, having used reasonable efforts, is unable to contact the winners within 5 days, the prize is forfeited and another winner will be selected. The Promoter's decision is final and no correspondence will be entered into. The winner(s) name(s) will be made available on request in writing to the address set out below.

9. Prize details:
- 1 of 10 places on a FAM trip to Brazil, departing on 7 September 2018 and arriving back in the UK on 15 September 2018.
  - The prize includes flights from the UK to Brazil (all airport and fuel surcharges are covered), accommodation, entry into attractions (as part of the itinerary) and the majority of meals.
  - The prize does not include travel insurance, passports, visas (eTA), vaccinations, some meals, tipping or any other costs of a personal nature not stated.
  - The prize is not transferable and the prize winner must travel with the group at all times. No exceptions will be made to the itinerary for individuals.
10. Income taxes (if any) paid on the value of any prize, or other applicable (legal) surcharges shall be the responsibility of the prize winner.
11. All prize travel will be subject to Air France and KLM's Conditions of Carriage. To view these, visit [www.airfrance.co.uk](http://www.airfrance.co.uk) and [www.klm.com](http://www.klm.com)
12. The prizes may not be converted into cash.
13. The Promoter accepts no responsibility for any variation in prize value.
14. The Promoter reserves the right to substitute the prize in whole (or any of its components), with a substitute prize of equal or greater value.
15. The Promoter assumes no responsibility for any error, omission, interruption, deletion, defect, delay in operation or transmission, communications line failure, theft or destruction or unauthorised access to or alteration of entries. The Promoter assumes no responsibility for any injury or damage to participants' or any other person's computer related to or resulting from participation in or downloading any materials relating to this promotion.
16. Neither the Promoter nor any other person or party associated with this promotion shall be liable for any loss or damage whatsoever suffered (including but not limited to indirect or consequential loss or damage) or personal injury suffered or sustained in connection with either participation in this promotion or with any prizes offered.
17. The Promoter collects participants' contact details in order to conduct the promotion. If the information requested is not provided, the participant may not take part in the promotion. Acceptance of the prize is deemed consent for the Promoter to use the winner's name and photographs for promotional and media purposes without any further reference, payment or other compensation to the participant. Participation in the competition is consent for using email addresses for marketing purposes in the future unless the participant opts out of receiving news and updates from Air France-KLM via the tick box on the competition website. All mailings from Air France-KLM will advise how to opt out of future mailings.
18. The promotion and these terms and conditions are governed by English law.
19. The Promoter of this competition is KLM Royal Dutch Airlines, UK Head Office, Plesman House, 2a Cains Lane, Bedfont, TW14 9RL, UK